

# Troubleshooting Your FalconNet Wireless Connection

## Windows 8.1 Directions

If you are having trouble connecting to the FalconNet wireless network, perform the full wireless setup procedure as described below.

### Set Up a New Connection

1. Click the Desktop tile on the lower left portion of the Windows 8 main screen.
2. Click the wireless icon on the system tray (lower right portion of the screen next to the date and time).
3. If a FalconNet network connection appears, right-click on it. Then, if Forget this network appears, select this option.
4. Move the cursor to the upper right corner of the screen. When the Charms bar appears, select the Search icon.
5. Begin typing Control Panel until the Control Panel icon appears on the left. Then click the Control Panel icon.
6. Click Network and Internet.
7. Click Network and Sharing Center.
8. Click Set up a new connection or network.
9. Click Manually connect to a wireless network. Then click Next.
10. Perform the following:
  - a. In the Network name box, type FalconNet
  - b. In the Security type box, select WPA2-Enterprise.
  - c. In the Encryption type box, make sure AES is selected.
  - d. Make sure Start this connection automatically is selected.
  - e. Click Next.
11. Click Change Connection Settings.
12. Click the Security tab.
13. Click Advanced Settings.
14. Select Specify authentication mode. Then in the box underneath, select User or computer authenticator and click OK.
15. Click Settings.
16. Perform the following:
  - a. Uncheck Verify the server's identity by validating the certificate.
  - b. Uncheck Enable Fast Reconnect.
  - c. Click Configure.
17. Make sure Automatically use my Windows logon name and password (and domain if any) is not selected. Then click OK.
18. Click OK to exit the EAP Properties window. Then click OK to exit the Wireless Network Properties window.
19. Click Close.
20. Connect to the FalconNet network.